



## **QYSEA RMA & Repair Application Form**

*Name		*Company	
*E-mail		Tel/WhatsApp	
Address (repairs needed)			
*Model of drone		*Serial number	
*SSID (RC)		*Purchase date	
* 1 Faulty type			
☐ Hardware ☐ Software ☐ Function/ Usage Guidance ☐ Others			
*Faulty description in words:			
*Faulty description in pictures or videos (link):			
*2.Failure time and usage environment $\ \square$ DOA $\ \square$ Less than 5 times Others:			
*What kind of water do you mainly dive with FIFISH Underwater drone:			
*Suggestions:			
ouggestions.			
*Expect feedback time:		Other expectation:	
3.First feedback from QYSEA Support team			
*What else information needed:			
*Solutions:			
*Expect case close time:		*Other remarks:	
4.If need repaired, tracking number:			
Other information:			
5. Final Feedback from Customer: □Great □ Good □ Normal:			
Suggestions:			
,			
Customer service signature	:	Customer's signature:	

## Remark:

- 1 All after policies please refer to : https://www.qysea.com/support
- 2 Support time: Beijing time 9:00-22:30 in working days E-mail: <a href="mailto:support@qysea.com">support@qysea.com</a>

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- 3 Will first feedback to you within 12 hours in working time
- 4 Items marked with \* are required.