

FIFISH P3 Underwater Robot: End-of-Life Statement (EOL)

I. FIFISH P3 Underwater Robot, Product Discontinuation

The original model (FIFISH P3) has been discontinued due to the replacement of product systems and component upgrades. Its products implement the quality system, and the quality assurance system is strictly implemented in every link such as raw material procurement, production management, and finished product testing. It is declared that the entire series of FIFISH P3 underwater robots have been discontinued (as of January 1, 2020) The replacement model is the **FIFISH V6 Underwater Robot**.

II. Product End-of-support Notice

1. Product End of Sale (EOS): Day 0

This refers to the last date to order products through normal sales channels. After this day the product will not be available for purchase and will be removed from all price lists. However, the EOS date is subject to the continued supply of inventory, so the actual EOS date determined by QYSEA may be earlier than the published date. We strongly recommend that customers convert all undelivered and new orders to the replacement product specified in the EOL announcement.

2. Last support date for new purchases: +4 Years

This is the last date to purchase a product service contract. The term of the service contract is one year, that is, after the product is out of warranty, QYSEA will continue to provide services, which is consistent with the end of the product support date, and is not open to purchasing multi-year service contracts.

3. End of Product Support Period (EOST): +5 Years

This is the last date to receive Shenzhen QYSEA Tech Co.,LTD support. After this date, there will be no support for this product and the product life cycle will end.

4. Product End of Support

Shenzhen QYSEA Tech Co.,LTD will continue to provide hardware and the latest software content that can support the discontinued underwater robot (FIFISH P3) until the discontinued product (FIFISH P3 underwater robot) reaches the end of the product support milestone. During this period, Shenzhen QYSEA Tech Co.,LTD will continue to investigate and remove obstacles and introduce repair contents to solve related customer service problems. These updates do not include new features.

