

QYSEA RMA & Repair Application Form

*Name		*Company	
*E-mail		Tel/WhatsApp	
Address (repairs needed)			
*Model of drone		*Serial number	
*SSID (RC)		*Purchase date	
* 1 Faulty type			
<input type="checkbox"/> Hardware <input type="checkbox"/> Software <input type="checkbox"/> Function/ Usage Guidance <input type="checkbox"/> Others			
*Faulty description in words:			
*Faulty description in pictures or videos (link):			
*2.Failure time and usage environment <input type="checkbox"/> DOA <input type="checkbox"/> Less than 5 times Others:			
*What kind of water do you mainly dive with FIFISH Underwater drone:			
*Suggestions:			
*Expect feedback time:		Other expectation:	
3.First feedback from QYSEA Support team			
*What else information needed :			
*Solutions:			
*Expect case close time:		*Other remarks:	
4.If need repaired, tracking number:			
Other information:			
5. Final Feedback from Customer: <input type="checkbox"/> Great <input type="checkbox"/> Good <input type="checkbox"/> Normal :			
Suggestions:			
Customer service signature:		Customer's signature :	

Remark:

1 All after policies please refer to : <https://www.qysea.com/support>

2 Support time: Beijing time 9:00-22:30 in working days E-mail: support@qysea.com

Tel:+86 18138838924 (we-chat & WhatsApp & Skype) & +86-755-22662313

3 Will first feedback to you within 12 hours in working time

4 Items marked with * are required.